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Application No. 10/002,743
Response to Office Action

Customer No. 01933

Attorney Docket No. 01702/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,743

Filed : November 2, 2001

For : TECHNICAL SUPPORT
SYSTEM

Art Unit : 3623

Examiner : Romain Jeanty

A M E N D M E N T

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed
January 20, 2006, the term for response to which expires on
April 20, 2006.

Amendments to the Drawings are described on page 2 of this
paper.

Amendments to the Claims are set forth in the listing of
claims which begins on page 3 of this paper. Claims 1-12 are
amended.

Remarks begin on page 11 of this paper.

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Date of Deposit: April 18, 2006

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

N. Sahadeo

Nalini P. Sahadeo

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper to Account No. 06-1378.